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Fax**To:** Examiner Hung Vy**From:** Gordon K. Harris, Jr., Reg. No. 28,615**Fax:**
(571) 273-8300**Pages:** 13 + cover**Phone:** (571) 272-1954**Date:** September 19, 2006**Group Art Unit:** 2163**Re:** Application No. 10/757,917

See the attached in response to the Office Action mailed June 30, 2006.

*I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office (Fax No. (571) 273-8300) on September 19, 2006.*Susan J. Sidwell

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 10/757,917
Filing Date: January 14, 2004
Applicant(s): Snow et al.
Group Art Unit: 2163
Examiner: Hung Vy
Title: METHOD AND ARRANGEMENT FOR AUTOMATED
PROVISION OF SERVICE HINTS
Attorney Docket: 706807US1

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

AMENDMENT

Sir:

In response to the Office Action mailed June 30, 2006, please amend the application as follows and consider the remarks set forth below.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 8 of this paper.